

Responses and solutions to meet customer expectations

Ever alert to its customers' needs, Polydec SA determines the best solutions that meet the specific requirements of their products. This approach consists of the following elements:

- Feasibility study
- Customized offer
- Technical advice (choice of material, production time, quality/price ratio, etc.)
- Design office and technical support (3D drawing, tests, special studies, etc.)
- Failure Mode/Effect & Criticality Analysis (FMECA)
- Additional operations (heat treatments, polishing, black polishing, nickel plating or gold plating, etc.)
- Rigorous management of emergency stock of finished products
- Customer follow-up and satisfaction survey

By constantly updating its technological facilities and installed base of machines, not to mention employee skills, Polydec SA is able to guarantee efficient production and a balance between customers' requirements and the products supplied.

Polydec SA invests all its energy in offering a global service that lives up to customer expectations. The long-standing trust our customers have demonstrated in us is the best possible reward and a point of honour for the company!

Don't hesitate to [send us any questions](#) you may have, whether to get a quote or just for information. The specialists at Polydec SA will be only too pleased to respond!